**Low Income Home Energy Assistance Program (LIHEAP)**

**Program Implementation Plan**

**Agency:**

**Grant Number:**

1. Once the grant agreement has been executed, when will the agency begin scheduling appointments or accepting applications?
2. How will the agency accept applications, i.e., face-to-face appointments, paper applications, LITT Lite mobile app, a combination of these?
3. How will the agency notify the public regarding when and how to apply (social media posts, webpage updates, newspaper notices, recording on agency’s phone, etc.)?
4. Will the agency reserve certain periods of time to target elderly, disabled, vulnerable households, first-time households, etc., at any point in the program year? If so, please explain.
5. Provide an estimated percentage of the agency’s grant that will be used for Heating, Crisis Heating, Cooling, and Crisis Cooling.