Alabama Department of Economic and Community Affairs

How to challenge the FCC's broadband map

What is the issue? The FCC released a <u>map</u> of the country that shows where internet service providers (ISP) say they deliver broadband. Analysis of the map reveals errors in the data about Alabama:

- Some addresses are missing, especially in rural areas
- The map overstates the availability of service at other locations

Why is this important? Federal agencies will use the map to distribute billions of dollars in grants to the states. If addresses are missing or service availability data are inaccurate, Alabama will receive less than its fair share of the funding.

How can you help? The FCC will accept challenges to the map indefinitely from communities and individual residents.

- *Encourage challenges by individual address*: Show residents how to look up their addresses and confirm the accuracy of their locations and service availability; if they find errors, show them how to submit a challenge
- Submit bulk address challenges: Cities and counties can submit bulk challenges if they can gather address-level details

What resources are available? Follow the FCC's instructions:

- How to submit a location challenge
- How to submit an availability challenge
- Availability challenge video