



## How to help eligible residents enroll in the Affordable Connectivity Program

**What it is:** The Affordable Connectivity Program (ACP) is a federal benefit program that pays a \$30 monthly subsidy for internet services. Households qualify for the ACP based on income or their participation in assistance programs like SNAP, Medicaid, or the free and reduced-price school lunch program.

Once they enroll, residents alert their internet service provider (ISP) to have the discount automatically applied to their bills. If a household does not already have service, they can find a participating ISP in their area and subscribe to a new service.

**How you can help:** Many eligible residents may not know about this benefit—or may have some difficulty navigating the enrollment process. Many ACP resources are available online, so the process is particularly difficult for community members who do not already have internet access. Nonprofits, local governments, and other trusted community stakeholders can help inform residents about the ACP and help them sign up.

**Resources:** Get the answers you need and follow the link to apply:

- *Outreach toolkit:* <https://www.fcc.gov/acp-consumer-outreach-toolkit>
- *FAQs:* <https://getinternet.gov/apply>
- *Search tool for participating ISPs:* <https://cnm.universalservice.org/>
- *ACP application:* <https://getinternet.gov/apply>
- *Get more help:* (877) 384-2575 or [ACPSupport@usac.org](mailto:ACPSupport@usac.org)