Project name: Chambers County Community Broadband Project
Legal name of entity: Roanoke Telephone Company, Inc.
Mailing address: 236 East Capitol St, Jackson, MS 39201
Name and title of CEO: James Garner, Vice President of Operations
Grant Contact: Lisa Wigington, Vice President of Strategic Operations
Phone: 601-354-9070 Email: LisaW@TEC.com
Autonomous System Number: 17253
List Internet Exchange Membership: Digital Realty Atlanta and Equinix Chicago
PeeringDB entries: https://www.peeringdb.com/asn/17253

This community reached out to RTC and asked for service because of our fiber construction north of this area. RTC reviewed the FCC map and the ADECA broadband map which both reflect that this area does have a provider serving 25.0/3.0 service. Upon further research, it was determined that the FCC Broadband Map is incorrect and that a provider has reported this area as served and it is not. Citizens have filed disputes with the FCC and the provider has responded that corrections have been issued on the form 477 filing to show the correct offerings in this area as of January 2021. RTC has also gathered surveys from the area documenting the offerings in the community and has attached the dispute with the FCC and the response from the provider, as well as, the community surveys as support for the eligibility of the area. Included with the surveys are comments added by members of this community describing why the service is so important to them and we urge ADECA to review these comments.

These locations are currently being served over copper by WOW. A map of the area and the location of the closest WOW remote has been marked to show that the distance between the remote and the PFSA, concludes that these customers cannot receive a 25/3 service. RTC uses the metric of 8,000 feet to reliably serve 25.0/3.0 over copper and the remote is further than 8,000 feet from this proposed serving area, thus the proposed area should be deemed eligible for this application.

January 12, 2021

VIA Mail

United States Government
Federal Communications Commission
Consumer and Government Affairs Bureau
Consumer Inquiries and Complaints Division
445 12th Street, SW
Washington D.C., 20554

Re: Donald Smith, Ticket #: 4451874

We received your letter dated December 23, 2020, regarding the case number mentioned above.

Following each issue is the resolution or the attempt, from WOW! to resolve. According to the complaint received from your department, the customer has the following issues.

Complaint: Please see below speed results that have been run by some of my neighbors. This is a community wide issue!

ADECA speed survey FFT reported results

Jim Allen

11076 Co Rd 267, Lanett

6.2/0.8

WOW

Carolyn Horn

2015 County Road 272, Five Points

Ping. 668
Jitter. 78
Download 13.8
Upload 5.1
We have Viasat satellite internet.

Esther Brown

1st house on right going right on 263 from downtown

1.8 downlaod

0.3 upload

Randall McClellan

2410 County Road 253, Five Points

Tried for days, can’t connect to server

Frickert

10522 Co Rd 267

6.0 down, 1.0 up

George Barrow

1383 County Rd 221, Five Points

6.2/0.7

WOW

Skinner McLane

5.6/0.7

I recently was unable to get a job working from home because of that poor upload speed.

Scott and Jenny Blair

1220 County Road 220, Lanett

0.6/0.4

WOW

Joseph (Margaret) Wilson

1038 County Rd 520, Five Points

I could not get passed a Firewall to measure speed, did get the survey sent, I called in and talked to a very pleasant person and he added my name to the list. He said no one had ever informed him of a firewall, but several attempts resulted in the same message. I have updated all residents in Dogwood point with a copy of your e mail.

Thank You

Donald A Smith Ticket number 4451874

Findings: Mr. Smith's complaint has been addressed and we have revised the Knology of Alabama Form 477 on January 8, 2021, to report the corrections to the previously filed data.

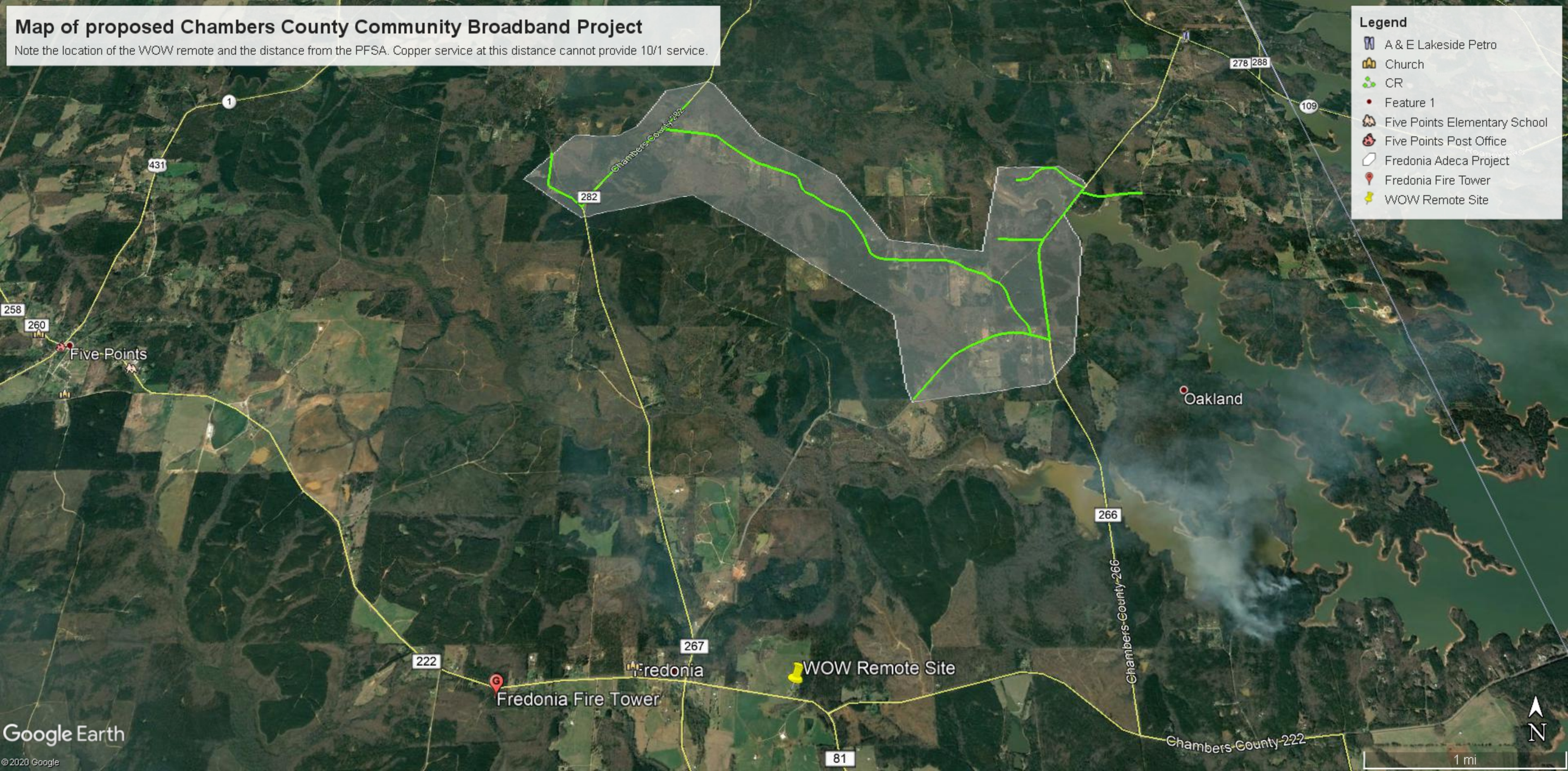
If there are any other questions or concerns, the customer may reach out to us by email at executiveresponse@wowinc.com or leave a voice message at 1-866-740-0119, Pin #: 9406

Sincerely,

Derrill D
Executive Response Team
WOW! Internet, Cable and Phone

Map of proposed Chambers County Community Broadband Project

Note the location of the WOW remote and the distance from the PFSA. Copper service at this distance cannot provide 10/1 service.



TEC
Technology for Your Life

January 5, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?
   - ✓ Residence
   - ___ Business

2. What internet speed are you currently receiving with your internet service and list your provider?
   - ___ None
   - ✓ <4 Mbps downstream
   - ___ <6 Mbps downstream
   - ___ <10 Mbps downstream
   - ___ <25 Mbps downstream, but at least 10/1
   - ___ I don't know

   Hughes Net
   Provider

   0.9 download
   Speed Test Results
   1.8 upload

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?
   - ✓ Yes
   - ___ No

Andrea Johnson
Signature

Andrea Johnson
Name Printed

1035 County Rd 520
Five Points, AL 36855
Address

706-304-5915
Contact info (cell number and email)
ajohnson@bcstone.biz

Additional Comments (Why do you need this service?)

To connect to work and be able to work from home. I would like to be able to stream television. I currently am unable to stream from Hulu or Netflix or Dish. My work requires me to access our application at times and I am unable to do so requiring me to drive to the office.

TEC
Technology for Your Life

January 5, 2021

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1. Residence or business?
   - X Residence
   - ___ Business

2. What internet speed are you currently receiving with your internet service and list your provider?
   - ___ None
   - X <4 Mbps downstream
   - ___ <6 Mbps downstream
   - ___ <10 Mbps downstream
   - ___ <25 Mbps downstream, but at least 10/1
   - ___ I don't know

   Hughesnet
   Provider

   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?
   - X Yes
   - ___ No

Signature

Sarah Barninger
Name Printed

3261 County RD 263
Five points, AL 36855
Address

(334) 704-4802 SarahBarninger@gmail.com
Contact info (cell number and email)

Additional Comments (Why do you need this service?)
my kids are unable to do school work at home the current service we have is to slow.

TEC
Technology for Your Life

January 5, 2021

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1. Residence or business?
   - ✓ Residence
   - ✓ Business

2. What internet speed are you currently receiving with your internet service and list your provider?
   - ____ None
   - ✓ <4 Mbps downstream
   - ____ <6 Mbps downstream
   - ____ <10 Mbps downstream
   - ____ <25 Mbps downstream, but at least 10/1
   - ____ I don't know

   Hughsnet
   Provider

   2.5 Mbps
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?
   - ✓ Yes
   - ____ No

Laura L McClellan
Signature

Laura L McClellan
Name Printed

Circle M Farms
2410 County Rd 263
Address Five Points Al 36855

7065869948
Contact info (cell number and email)
circlemfarmsalabama@yahoo.com

Additional Comments (Why do you need this service?)
I was recently laid off and did not have sufficient bandwidth to support a work at home job. And missed some job opportunities because of this.

Technology for Your Life

January 5, 2021

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1. Residence or business?

   X Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   X None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   _____ I don't know

   _____
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   X Yes
   _____ No

Elizabeth Fowler
Signature

Elizabeth Fowler
Name Printed

1215 Co Rd 105
LaFayette, AL 36862
Address

706-773-5837
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

School work
Phone service
Home Security Connection

TEC
Technology for Your Life

January 12, 2021

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1. Residence or business?
   - ✓ Residence
   - ___ Business

2. What internet speed are you currently receiving with your internet service and list your provider?
   - ___ None
   - ___ <4 Mbps downstream
   - ✓ <6 Mbps downstream
   - ___ <10 Mbps downstream
   - ___ <25 Mbps downstream, but at least 10/1
   - ___ I don't know

   Provider: HughesNet

   Speed Test Results: 5.84 Mbps down, 1.16 Mbps up

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?
   - ✓ Yes
   - ___ No

Signature: J. Thomas Daugherty

Name Printed: J. Thomas Daugherty

Address: 6105 County Road 266
Five Points, Al 36855

Contact info (cell number and email): (706) 416-8323 ; jtdaugherty108@gmail.com

Additional Comments (Why do you need this service?)

School and Business

TEC
Technology for Your Life

January 7, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

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1. Residence or business?

   ✓ Residence
   ___ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   ___ None
   ___ <4 Mbps downstream
   ___ <6 Mbps downstream
   ✓ <10 Mbps downstream
   ___ <25 Mbps downstream, but at least 10/1
   ✓ I don't know

   TEC
   Provider

   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   ___ No

Darlena Rogers
Signature

Darlena Rogers
Name Printed

1249 Co Rd 446
Five Points AL 36855
Address

770-549-9449
Contact info (cell number and email)
soldbydarlena@yahoo.com

Additional Comments (Why do you need this service?)

Video Streaming
Wifi

Scanned with CamScanner

Technology for Your Life

January 5, 2021

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   ✓ None
   _____ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   none
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Mollie Callaway
Signature

Mollie Callaway
Name Printed

1017 Co Rd. 520
Five Points, AL 36855
Address

706-302-8714 Mollie
Contact info (cell number and email)
706-668-0187 Gus
guscØ32Ø@gmail.com

Additional Comments (Why do you need this service?)

Technology for Your Life

January 5, 2021

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   ✓ None
   _____ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   _____
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Lori Chandler
Signature

Lori Chandler
Name Printed

1021 County Rd 520
Five Points, AL 36855
Address

_____
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

We currently use our phone hotspots because of poor internet service provided in this area that does not get better than 2 mbps download.

Technology for Your Life

January 5, 2021

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   ✓ I don't know

   _____
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Lynett Smith & Robby Smith
Signature

Additional Comments (Why do you need this service?)

Lynett Smith
Name Printed

1089 County Rd 446
Five Points, AL 36855
Address

770/652-3420 / 678-643-1242
Contact info (cell number and email)

Technology for Your Life

January 5, 2021

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None
   ✓ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   TEC
   Provider

   10M
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Signature

KEN PERKINS
Name Printed

1248 COUNTY RD 446
FIVE POINTS, AL 36855
Address

KPERKINS@MINDSPRING.COM
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

Technology for Your Life

January 5, 2021

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   ✓ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   _____ I don't know

   _____
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Don Baker
Signature

Don Baker
Name Printed

6234 County Rd 266
Five Points, AL 36855
Address

_____
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC
Technology for Your Life

January 5, 2021

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1. Residence or business?

✓ Residence
_____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

✓ None
_____ <4 Mbps downstream
_____ <6 Mbps downstream
_____ <10 Mbps downstream
_____ <25 Mbps downstream, but at least 10/1
_____ I don't know

Provider

Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

✓ Yes
_____ No

Signature

Denny Bishop
Name Printed

6240 County Rd 266
Five Points, AL 36855
Address

Contact info (cell number and email)

Additional Comments (Why do you need this service?)

We used to have AT&T but cut off when we were not living here for a short period. When we returned, the AT&T DSL service was no longer available.

TEC
Technology for Your Life

January 7, 2021

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1. Residence or business?

✓ Residence
____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

____ None

____ <4 Mbps downstream

____ <6 Mbps downstream

TEC
Provider

____ <10 Mbps downstream

✓ <25 Mbps downstream, but at least 10/1

DOWN- 14.23 UP- .83
Speed Test Results

____ I don't know

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

✓ Yes
____ No

Carol Yohn
Signature

Carol Yohn
Name Printed

6241 CR 266
Five Points, AL 36855
Address

wh.cyyohn2002@gmail.com
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC

Technology for Your Life

January 5, 2021

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None
   _____ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   TEC
   Provider

   Pix ms 574, Download 0/4.52 Mbps
   Speed Test Results
   Upload 0.40 Mbps

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Susan Prestridge
Signature

Susan Prestridge
Name Printed

1010 Co. Rd. 446
Five Points, AL 36855
Address

706 402 3741 sanpstrdg@gmail.com
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

My children need better service to meet technology demands of school. I need it to teach from home. We are all having to use Zoom at the same time, which causes issues w/ current speed.

Technology for Your Life

January 12, 2021

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   ✓ None
   _____ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   Verizon cell Phone when I have service
   Provider

   None
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Robert Horn
Signature

Robert HORN
Name Printed

2015 Co Rd 272
Five Points, Al 36855
Address

706-663-8575
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC

Technology for Your Life

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   ✓ None
   _____ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   None (No svc)
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Signature

Guy Rumohr
Name Printed

2181 Co. Rd 286
Five Points, AL. 36855
Address

678-378-0931
Contact info (cell number and email)

guyrumohr@gmail.com

Additional Comments (Why do you need this service?)

We have NO OR very little cell service and no internet

TEC
Technology for Your Life

January 5, 2021

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1. Residence or business?
   - X Residence
   - ___ Business

2. What internet speed are you currently receiving with your internet service and list your provider?
   - X None
   - ___ <4 Mbps downstream
   - ___ <6 Mbps downstream
   - ___ <10 Mbps downstream
   - ___ <25 Mbps downstream, but at least 10/1
   - ___ I don't know

   Provider

   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?
   - X Yes
   - ___ No

Katy Blair
Signature

KATE Y. BLAIR
Name Printed

3196 Co Rd 263
Fine Pointe, AL 36855
Address

Contact info (cell number and email)

Additional Comments (Why do you need this service?)

Technology for Your Life

January 12, 2021

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1. Residence or business?

   X Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   X None
   _____ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   _____
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   X Yes
   _____ No

Signature

Name Printed

6035 Co Rd 266

Address

334 499 0145

Contact info (cell number and email)

Additional Comments (Why do you need this service?)

Technology for Your Life

January 12, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None
   ✓ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   ✓ I don't know

   TEC
   Provider

   Slow
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Joy Fletcher
Signature

Joy Fletcher
Name Printed

10,59 County Rd 1446
Five Points AL 36855
Address

770-656-9434
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC

Technology for Your Life

January 7, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   ✓ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   _____ I don't know

   _____
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

G. Z. Kimbell
Signature

Additional Comments (Why do you need this service?)

G. Z. KIMBELL
Name Printed

1189 County Rd 446
FIVE POINTS, AL 36855
Address

CELL 770 910 5251
Contact info (cell number and email)

Technology for Your Life

January 12, 2021

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1. Residence or business?

   X Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   X None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   _____ I don't know

   _____
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   X Yes
   _____ No

Robert C. Scott
Signature

ROBERT C. SCOTT
Name Printed

2257 CO. RD. 263
ELVIE POINTS AL 36855
Address

_____
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC

Technology for Your Life

January 12, 2021

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Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

✓ Residence
_____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

_____ None

_____ <4 Mbps downstream

✓ <6 Mbps downstream

✓ <10 Mbps downstream

_____ <25 Mbps downstream, but at least 10/1

_____ I don't know

WOW
Provider

20mbps
Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

✓ Yes
_____ No

Signature

Stephen Green
Name Printed

1371 Cty Rd 282
Five Points, AL 36855
Address

706 518 8016
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC

Technology for Your Life

January 12, 2021

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Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None
   ✓ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   ViaSAT
   Provider

   1.5 m
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Becky Adams
Signature

Becky Adams
Name Printed

1370 County Road 272
Five Points AL 36855
Address

334-499-2308
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

Technology for Your Life

January 5, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   X Residence
   X Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   ____ None

   ____ <4 Mbps downstream

   ____ <6 Mbps downstream

   ____ <10 Mbps downstream

   ____ <25 Mbps downstream, but at least 10/1

   X I don't know Bad

   hughnet
   Provider

   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   X Yes
   ____ No

Melissa Mitchell
Signature

Melissa Mitchell
Name Printed

1337 Co Rd 222
Five Points AL 36855
Address

344-449-1272
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

Southern Gaited Stables
God's Country Riding Camp

Technology for Your Life

January 5, 2021

To Whom It May Concern:

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I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   ✓ I don't know

   Hughesnet
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Scott Hackney
Signature

Scott Hackney
Name Printed

1034 County Rd 526
Five Points
Address

_____
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC

Technology for Your Life

January 5, 2021

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Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   ✓ Business FARM

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None
   ✓ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   ~~Dsat~~ Viasat
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Michelle J Dowding
Signature

Michelle Dowding
Name Printed

3085 County Rd 272
Five Points AL 36855
Address

_____
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

To Run a business and work from home. To have access like everyone else has. We live on a dirt road with limited cell phone service as well. The internet would allow for a better connection

Technology for Your Life

January 5, 2021

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I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   X Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   X None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   WOW
   Provider

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   Speed Test Results

   X I don't know

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   X Yes
   _____ No

Roger D. Flanary
Signature

Additional Comments (Why do you need this service?)

ROGER D. FLANARY
Name Printed

3050 Co. Rd. 263
Five Points AL 36855
Address

704-689-1349
Contact info (cell number and email)

Technology for Your Life

January 12, 2021

To Whom It May Concern:

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1. Residence or business?

   X Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   Huges Net
   Provider

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   _____
   Speed Test Results

   X I don't know Very slow

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   X Yes
   _____ No

Ronald Fancher
Signature

Additional Comments (Why do you need this service?)

Ronald Fancher
Name Printed

2120 County Road 272
Five Points AL 36855
Address

706-773-7585
rfancher6@gmail.com
Contact info (cell number and email)

Technology for Your Life

January 7, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   9.49 <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   _____ I don't know

   TEC
   Provider

   .7 / up. load
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

[signature]
Signature

Timmy Johnson
Name Printed

1125 County Rd 496
Five Points AL 36855
Address

404 376 2266
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC

Technology for Your Life

January 12, 2021

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Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   ✓ I don't know

   TEC
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Helen Burks
Signature

Helen Burks
Name Printed

2230 County Road 286
Five Points, AL 36855
Address

334-982-0430 helenburks43@hotmail.com
Contact info (~~cell number~~ and email)
landline

Additional Comments (Why do you need this service?)

TEC
Technology for Your Life

January 12, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   ✓ None
   _____ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   _____
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Calvin Campbell
Signature

Calvin Campbell
Name Printed

6045 County Rd. 266
Five Points, Al. 36855
Address

404-991-9708
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

For medical reason
To get information from my doctors
And we can't get internet service at all.
It would be nice to be connected to the world.

Technology for Your Life

January 5, 2021

To Whom It May Concern:

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I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   ✓ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   _____ I don't know

   _____
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

John W Smith
Signature

John W Smith
Name Printed

2316 County Rd 263
Five Points, Al 36855
Address

NONE
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

Technology for Your Life

January 5, 2021

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I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   ✓ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None
   ✓ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   WOW
   Provider

   2↓ .7↑
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Signature

Additional Comments (Why do you need this service?)

Donald A Smith
Name Printed

2307 County Rd 263
Fine Points, AL 36855
Address

706-773-9110
Contact info (cell number and email)

foreday2003@icloud.com

TEC

Technology for Your Life

January 7, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   ✓ I don't know

   TEC
   Provider

   Don't know
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Johnny Ulmer
Signature

Johnny Ulmer
Name Printed

1013 County Road 446 Five Points, Al
Address

Liveboohoo@Teleclipse.Net
Contact info (cell number and email)
334-276-9468

Additional Comments (Why do you need this service?)
Load Slow
Drop Call

TEC

Technology for Your Life

January 7, 2021

To Whom It May Concern:

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I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ___√___ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   ___√___ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   _____ I don't know

   TEC
   Provider

   0.379 Mbps
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ___√___ Yes
   _____ No

Jenie L. Martin
Signature

Jenie L. Martin
Name Printed

1230 County Rd. 446
Five Points AL 36855
Address

jenielaumartin@gmail.com
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

Technology for Your Life

January 5, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   X Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   WOW
   Provider

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   _____
   Speed Test Results

   X I don't know

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   X Yes
   _____ No

Gail Flowary
Signature

Gail Flowary
Name Printed

2500 Co. Rd 263
Five Points Al. 36855
Address

706 318 9068
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC

Technology for Your Life

January 5, 2021

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Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   2.78 None
   _____ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   _____ I don't know

   WOW
   Provider

   2.78
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Charles Nelson
Signature

Additional Comments (Why do you need this service?)

Name Printed
CHARLES NELSON

Address
3195 County Rd 263
FIVE POINTS AL 36855

Contact info (cell number and email)

TEC

Technology for Your Life

January 5, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   X Residence
   X Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   HughesNet
   Provider

   _____
   Speed Test Results

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   _____ <10 Mbps downstream

   X <25 Mbps downstream, but at least 10/1

   _____ I don't know

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   X Yes
   _____ No

Tamie Wheeler
Signature

Tamie Wheeler
Name Printed

3153 County Road 272
Five Points, Al. 36855
Address

twheeler39@hotmail.com
Contact info (cell number and email)

334 219 1184

Additional Comments (Why do you need this service?)

Technology for Your Life

January 5, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   ✓ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   _____ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   _____ I don't know

   _____
   Provider

   _____
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

David W. Cofield
Signature

David W. Cofield
Name Printed

1461 Co. Rd. 272
Five Points, Al. 36855
Address

(334) 499-2495 No cell service at home
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC

Technology for Your Life

January 5, 2021

To Whom It May Concern:

Roanoke Telephone Company, Inc., dba: TEC is an active participant in the local community in Chambers county and has been meeting with the members of the local community, like me, to discuss the proposed Chambers County Community Connect Project and the opportunity to have fiber and high-speed internet service available to my home or business.

I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   14.0 Download
   _____ None
   _____ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   14.0 <25 Mbps downstream, but at least 10/1
   _____ I don't know

   Exede Sat
   Provider

   Ping 6.29ms Download 14.0mbps upload 5.0mbps
   Speed Test Results

   5.00 upload

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Carolyn S Horn
Signature

CAROLYN S. HORN
Name Printed

2001 County Rd 272
Fire Points, AL 36855
Address

334-499-0826 carolynhorn.ch@gmail.com
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC

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1. Residence or business?

   X Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   Hughnes. Net
   Provider

   _____ <10 Mbps downstream

   ✓ <25 Mbps downstream, but at least 10/1

   595 pm 0.0 kb
   Speed Test Results

   _____ I don't know

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   X Yes
   _____ No

Greta Wilson
Signature

Greta Wilson
Name Printed

2154 Co. Rd 272
Five Points, AL 36855
Address

334-444-8843 greta.wilson812@yahoo.com
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

TEC

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None
   _____ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   ✓ I don't know

   VIASAT
   Provider

   TERRIBLE
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Signature

GUNTHER
Name Printed

1522 COUNTY RD 272
FIVE POINTS, AL 36855
Address

678-488-8326
Contact info (cell number and email)

ERK13@BELLSOUTH.NET

Additional Comments (Why do you need this service?)

WHEN MY GRANDCHILDREN STAY HERE BECAUSE OF COVID THEY CANNOT DO ONLINE CLASSES. IN EFFECT THEY CANNOT 'GO' TO SCHOOL

TEC

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1. Residence or business? 1-9-21

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   Hughes Net
   Provider

   _____ <10 Mbps downstream

   It's Slow, Slow, Slow
   Speed Test Results

   _____ <25 Mbps downstream, but at least 10/1

   ✓ I don't know

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Herbert Gandee
Signature

Herb GANdee
Name Printed

2293 Co. Rd 263
Five Points, AL 36855
Address

House phone 334-499-0216
Contact info (cell number and email)
herjoy1960@AOL.com

Additional Comments (Why do you need this service?)

For personal use and for our Church business

TEC
Technology for Your Life

January 5, 2021

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1. Residence or business?
   - ✓ Residence
   - ___ Business

2. What internet speed are you currently receiving with your internet service and list your provider?
   - UNKNOWN None
   - ___ <4 Mbps downstream
   - ___ <6 Mbps downstream
   - ___ <10 Mbps downstream
   - ___ <25 Mbps downstream, but at least 10/1
   - ✓ I don't know

   Dish
   Provider

   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?
   - ✓ Yes
   - ___ No

Joseph W. Wilson
Signature

Joseph W. Wilson
Name Printed

1038 County Rd 520
Five Points, AL 36855
Address

540-798-8182
Contact info (cell number and email)
Margaret.wilson96@yahoo.com

Additional Comments (Why do you need this service?)
Service slow, constant loss of signal.

TEC

Technology for Your Life

January 5, 2021

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   HughesNet
   Provider

   _____ <10 Mbps downstream

   I don't Know the speed
   Speed Test Results

   _____ <25 Mbps downstream, but at least 10/1

   ✓ I don't know

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Sandra Wheeler
Signature

Additional Comments (Why do you need this service?)

Sandra Wheeler
Name Printed

3185 County Road 272
Five Points Alabama 36855
Address

334-499-2496 - Ricksand1@Hotmail.com
Contact info (cell number and email)

TEC

Technology for Your Life

January 5, 2021

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1. Residence or business?

   ✓ Residence
   _____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None

   _____ <4 Mbps downstream

   _____ <6 Mbps downstream

   ✓ <10 Mbps downstream

   _____ <25 Mbps downstream, but at least 10/1

   _____ I don't know

   HughesNet
   Provider

   Ping <ms Download 7.24mBPS
   Speed Test Results
   up Load 6.08

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Leon Wessinger
Signature

Leon Wessinger
Name Printed

3365 Co. Rd. 272
Five Points, Ala
Address

334-499-5641
Contact info (cell number and email)
wessingerleon@gmail.com
all low cusor

Additional Comments (Why do you need this service?)

I Was Told 25 mbps
Have called and They said Need upgrade
Have had computer checked
Everything good

TEC

Technology for Your Life

January 5, 2021

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I live or work in the area of Chambers county where TEC proposes this project and broadband service is not adequate in this area. I am submitting my support for this much needed project to bring fiber to my community for serving broadband internet and attesting to my lack of adequate service.

1. Residence or business?

   ✓ Residence
   _____ Business

   Date - 1-7-2021

2. What internet speed are you currently receiving with your internet service and list your provider?

   _____ None
   _____ <4 Mbps downstream
   _____ <6 Mbps downstream
   _____ <10 Mbps downstream
   _____ <25 Mbps downstream, but at least 10/1
   ✓ I don't know

   DON't KNOW!

   HughesNeT
   Provider

   don't Know
   Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

   ✓ Yes
   _____ No

Godfrey Griffin Sr.
Signature

Godfrey Griffin Sr.
Name Printed

1115 Co Rd #282
Five Points, AL. 36855
Address

334-885-1146/ggriffin621@gmail.com
Contact info (cell number and email)

Additional Comments (Why do you need this service?)

The SSID says 2.4GHZ. I am not sure if this is the Internet Speed or not.

We

TEC

Technology for Your Life

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1. Residence or business?

✓ Residence
____ Business

2. What internet speed are you currently receiving with your internet service and list your provider?

____ None
✓ <4 Mbps downstream
____ <6 Mbps downstream
____ <10 Mbps downstream
____ <25 Mbps downstream, but at least 10/1
____ I don't know

WOW
Provider

Ping 0 – 3.85 Down .47 UP
Speed Test Results

3. Are you interested in fiber broadband Internet service up to Gigabit speeds from TEC?

✓ Yes
____ No

Dewey Foster
Signature

DEWEY FOSTER
Name Printed

2427 CR 263
FIVE POINTS AL 36855
Address

dewey.foster@live.com
Contact info (cell number and email)

Additional Comments (Why do you need this service?)
This service is down more than up.