

Tom McDonald

136 Commerce Drive, Hohenwald, TN 38462 | (931) 306-6555 | tom@jtm broadband.com

Professional Summary

Chief Technology Officer with 9 years of experience of leading and growing the company's technology organization, with responsibility for the vision, leadership, and implementation of overall technology strategy. My role has been to provide strategic leadership and management in the design and development of the major technical initiatives that support strategic business programs and facilitate revenue growth. I have developed details while providing strategic, technical, and operating expertise and guidance, and bringing creativity, vision, and passion to the technology organization and its services. I have played a critical role in the development of the company's holistic business strategy (customer acquisition and retention, product roadmap development, infrastructure and platform development), and then lead the development and implementation of technology that aligns with this business strategy.

Education

BACHELOR OF SCIENCE | DATE EARNED | EAST TENNESSEE STATE UNIVERSITY

- Major: Digital Media

VETRO.IO | AUGUST 2018 | VETRO FIBERMAPS

- Certification of completion

Experience

CHIEF OPERATING OFFICER | JTM BROADBAND | JUNE 2012 - PRESENT

- Designing and Engineering all projects, wireless and fiber, for JTM Broadband network that contains 47 towers and 220+ miles of fiber in multiple counties in southern middle Tennessee.
- Supervised the installation and maintenance of 1000+ network devices.
- Ensures all regulations are in accordance with FCC guidelines
- Ensures all equipment is configured properly and in excellent working conditions
- Ensures all regulations are in place and in accordance with NESC and OSHA guidelines.
- Supervision of multiple construction crews in the wireless and fiber industry.
- Supervision of construction of 47 towers and 220+ miles of fiber cable.
- Supervision of 2 Downtown Wi-Fi projects

JORDAN MCDONALD

136 Commerce Drive, Hohenwald TN 38462 · 931-306-6555

jordan@jtm broadband.com

Responsible for creating and completing business strategies, introducing policies and making sure the organization reaches its goals. Managing the company's operations. Overseeing the company's budget.

EXPERIENCE

JUNE 2012 – PRESENT

CEO, JTM BROADBAND, LLC

- Communicating, on behalf of the company, with shareholders, government entities, and the public
- Leading the development of the company's short- and long-term strategy
- Creating and implementing the company vision and mission
- Evaluating the work of other executive leaders within the company, including directors, chief operating officer, and chief technical officer
- Maintaining awareness of the competitive market landscape, expansion opportunities, industry developments, etc.
- Ensuring that the company maintains high social responsibility wherever it does business
- Assessing risks to the company and ensuring they are monitored and minimized
- Setting strategic goals and making sure they are measurable and describable

EDUCATION

MONTH YEAR

BACHELOR'S OF SCIENCE, MARTIN METHODIST

Brian Williams

136 Commerce Drive, Hohenwald, TN 38462 | (931) 306-6555 | brian@jtm broadband.com

Education

TENNESSEE TECHNOLOGY CENTER AT HOHENWALD, HOHENWALD, TN

- Major: Microcomputer Specialist/Computer Informations Technology

LEWIS COUNTY HIGH SCHOOL

- Diploma

Experience

NETWORK ENGINEER | JTM BROADBAND | FEBURARY 2013 - PRESENT

- Commercial/Residential Fixed wireless internet and fiber internet installation
- Network administration, maintenance, and upgrades
- Customer service relations, including phone and on-site technical support
- Fiber infrastructure splicing and installation
- Climb, maintain, and build fixed wireless tower structures
- Install/Maintain distributed Wi-Fi networks and IP cameras

TEIR 2 TECHNICAL SUPPORT REPRESENTATIVE | UNIGUEST | FEBURARY 2011 - FEBURARY 2014

- Customer service relations, including over the phone technical support
- Identify and resolve issues experienced by hotel staff and guests regarding the use of our business center computers.