

Name: Ory Wigington
Physical Address: 464 County Road 533 Rogersville, AL 35652
Phone Number: 256-710-1595
Email: orywigington@gmail.com

Good afternoon, Ashley.

- 1) I currently get 25/1.75 Mbps on a bonded ADSL2+ line from AT&T
- 2) I can get by doing most of those things. I am an IT professional and love to play around with different technologies. VPN tunnels to buddies houses, etc. I host a Plex media server at my house that has all of my family's home videos on it so they can watch from their phones or internet enabled TVs. This was possible when I lived in an area where I had symmetrical gigabit fiber, but now I am unable to provide this service to my family. The 1.75 Mbps upload is really a killer for me. In the age of the Cloud Services, upload speeds are becoming more and more important - 3Mbps is simply not enough for tech savvy users.
- 3) I would love to have Fiber Internet again - it would allow me to get back into my hobbies and try some other projects I have been wanting to try.
- 4) It would improve my personal life in the ways outlined above, but professionally, it would make working from home a lot better. Trying to do a video conference and share my screen while only have 1.75 Mbps upload bandwidth is a challenge.

Name: Paul Grosch
Physical Address: 3956 Co Rd 26 Rogersville, AL 35652
Phone Number: 256-975-5469
Email: groschpaul@gmail.com

- Is 25 mbps download and 3 mbps upload available to you? Yes.thru a nair card.
- What activities can you do with your current internet provider? (Online banking, browsing internet, social media, stream one device, stream multiple devices, gaming, etc) You can do online banking, social media, check e-mail. That's about it.
- What would you use JTM's Fiber Internet for? Stream several TV, Search the MLS for house (business) . E-mail, several websites such as DotLoop, Pay bills, We also keep our Grand Daughter some, it would be nice if she could do her homework here, the current situation she has to wait to go home to do it. I would also run a WiFi network where we could have security(cameras) at the house.
- How will JTM providing Fiber Internet impact your life? We could come up to the 20th century, as technology advances we are getting further and further behind. Not to mention Covid, without the internet you can't even get a Doctors visit.

I truly hope you can get this done, it would be the greatest for our community! You would think only living 3 miles off a major highway like 72, that there would be no issue getting internet, especially it being 2021.but I have been living here for over 10 year and have done it. I am hoping sooner than later!!!! Thanks a Bunch!! Paul Grosch

Name: Jeff Lang
Physical Address: 1150 York Drive Rogersville, AL 35652
Phone Number: 256-361-5521
Email: jeff.t.lang@gmail.com

Sunny, Currently by AT&T cell tower by using cell router I get 16 mbps download and 3 mbps upload. With current internet provider we game, stream multi devices, work from home, school from home, use phone data. This is off of two separate cell routers that I have to pay for that get throttled continually due to the Covid-19 impacts and stay at home orders. I would use JTM for the same and or more to make the home a smart home with added security to run WiFi cameras and devices needing a network. JTM fiber will improve or life by performing better at work and school to avoid frustrating loading times of documents. It would improve our life with piece of mind through added security. It would help us mentally feel better with the ability to enjoy streaming of programming we can't get locally and with gaming consoles that take large amounts of bandwidth to play games. VR, Jeff T. Lang

Name: William Lawler
Physical Address: 1191 York Dr Rogersville, AL 35652
Phone Number: 2566566471
Email: wlawler@me.com

Please add my name to those supporting a request for broadband internet access for my residence at 1191 York Drive in Rogersville, Alabama. There is no viable option available to me at this address. We have to depend on a cellular hot spot for internet which is not only very expensive but does not have the capacity I need for broadband access. High speed fiber optics internet access is critical for my consulting business and my home WiFi needs. Please expedite this request for fiber optic broadband access which is sorely needed in the near time. Sincerely...William Lawler

Name: Susan Parker
Physical Address: 655 York Drive Rogersville, AL 35652
Phone Number: 2562060171
Email: park9301@bellsouth.net

In regards to our current internet speeds available. Our download mbps is 4.3 and upload is .42 Pretty slow. We are semi-retired and mainly use the internet for Facebook, email, word (I am a pastor and writer), Much of the time the signal is in and out so frequently we have to restart. We would like to do more movie streaming, zoom (goes in and out all the time on zoom) and have more connection to the world. It would greatly enhance our lives to have more interaction with our families and the people for whom I pastor. Thank you, Susan Rev. Dr. Susan D. Parker

Name: Tommy James
Physical Address: 685 York Drive Rogersville, AL 35652
Phone Number: 2564265424
Email: tfjelkriver@gmail.com

My neighbor said you called her. I wanted to weigh in:

- Is 25 mbps download and 3 mbps upload available to you? NO
- What activities can you do with your current internet provider? (Online banking, browsing internet, social media, stream one device, stream multiple devices, gaming, etc) WORK FROM HOME FOR TVA (IT). ALL OF THE THINGS LISTED
- What would you use JTM's Fiber Internet for? WORKING, STREAMING, BROWSING
- How will JTM providing Fiber Internet impact your life? WOULD BE A MIRACLE!! LIFE CHANGING BOTH WIFE AND I ARE WORKING FROM HOME AND WE HATE DIRECT/DISH....WE REALLY NEED BROADBAND AND WILL PAY A PREMIUM FOR IT

Name: Terry Morris
Physical Address: 264 Naomi Dr Rogersville, AL 35652
Phone Number: 256-280-7568
Email: thecitylakeguy@gmail.com

Currently nothing is available. 25mps would be great! We would use the service for everything. Streaming and gaming, kids school work. It would be life changing for the kids.

Name: Mike Collins
Physical Address: 711 York Drive Rogersville, AL 35652
Phone Number: 615-456-6405
Email: mcollins91604@gmail.com

To whom it may concern: Our family is very interested in getting broadband/fiber service at our home located at 711 York Drive in Rogersville, AL. Our current options are very limited; and the options we have do not carry the bandwidth of service that we need. Currently we can only get internet service by using a cell phone hotspot that uses too much data on our plan and can typically only allow for limited emails to upload/download. We can't stream any TV or movies. We would use JTM's fiber to work from home, allow our kids to play their video gaming systems without glitches, and stream TV and movies. Getting broadband/fiber at our home would be a tremendous relief. Thanks! Michael and Heather Collins

Name: Barry Gobble
Physical Address: 3000 Co Rd 76 Rogersville, AL 35652
Phone Number: 931-446-0185
Email: mbgobble@gmail.com

We are not sure if we have 25 mbps internet available to us. We currently use our internet for online banking and streaming. We would use JTM Fiber for healthcare, schooling, business, instructional videos, banking/investing, and government compliance. JTM providing Fiber internet would improve our internet connection, download time, and school work.

Name: Janice Clemons
Physical Address: 1515 Co Rd 495 Anderson, AL 35610
Phone Number: 256-762-4748
Email: jcleo1957@gmail.com

I live on a dead end road that is surrounded by hills and trees. The only service outside of cellphone service is either Huges Net or Excede which I have had both and is way too expensive for no more data you get to use. We need the internet for school work on chrome books and laptop. We also upload tons of pictures and want to stream movies. And be able to use more than one device at a time. So the faster the internet would be better. Hope this helps. Thank you Tommy James

Name: Amanda Lawrimore
Physical Address: 142 County Road 605 Rogersville, AL 35652
Phone Number: 256-577-7104
Email: alawrimore4@gmail.com

1. Only through at&t but it is not reliable.
 2. Online banking, browsing, etc. No streaming.
 3. Virtual school, streaming, gaming, etc.
 4. It would make it much easier to do virtual school with 4 kids!
-

Name: Benjamin Barnett
Physical Address: 260 Co Rd 156 Anderson, AL 35610
Phone Number: 256-436-2365
Email: benb33@att.net

Our residence does not have the option to connect to a 25 mbps service. With our current service we are able to do some streaming but with issues with quality and lagging. Gaming is functional but is affected for the same reasons. We would like fiber internet to better facilitate working from home, virtual learning for our children, improve our internet based TV services, and on-line gaming with ability to use multiple devices. Currently we have been exploring the possibility of relocating our family to an area that has better internet service options. We prefer to stay in the area we currently are in. However, the necessity for internet connectivity in the current conditions we are in has put more emphasis on the need to connect with a faster more reliable internet service. Thank you, Ben Barnett

Name: Sharon Tidwell
Physical Address: 1361 Barnett Road. Rogersville, AL 35652
Phone Number: 256-443-6824
Email: nansharontidwell@aol.com

Hello. I do not have 25 mbps download and 3 mbps upload available at my home. I telework for the VA, talking to veterans about Healthcare needs. If I had reliable internet it would make working from home more efficient and productive; more calls instead of waiting for pages to load. Barnett landing is immediately adjacent to Jennifer circle and Julia circle, that area also has poor service. Thanks

Name: Audri Ragasa
Physical Address: 850 County Road 86 Rogersville, AL 35652
Phone Number: 2567775088
Email: ragasa@bellsouth.net

- Is 25 mbps download and 3 mbps upload available to you? I am not sure. We have to use the hot spots on our phone.
- What activities can you do with your current internet provider? (Online banking, browsing internet, social media, stream one device, stream multiple devices, gaming, etc) Online banking, browsing and social media. Can not stream.
- What would you use JTM's Fiber Internet for? Streaming, kids school work, zoom meetings
- How will JTM providing Fiber Internet impact your life? Greatly improve our ability to participate in online school activities and online church activities. Improve our quality family time so we could stream movies.

Name: Matt Grose
Physical Address: 1051 Barnett Road Rogersville, AL 35652
Phone Number: 2563749681
Email: mattgrose2014@gmail.com

The best download speeds I have seen are 20 mbps but the price of it is over \$100. I currently use my hotspot off my phone that is only functional through a signal booster that I demanded for through my cell service provider, Sprint and I average 30 mbps download/ 1.0-2.0 upload when it works. If the signal booster works and has strong enough connection for me to use hotspot it allows me to do only single device things such as banking, social media/internet browsing, onling gaming(but nowhere near fast enough and strong enough to keep a good consistent connection). I am a huge gamer so its definitely irritating lol. I would use JTM fiber to do everything that I should be able to do in year of 2021, living in the stone age over here. I moved to Rogersville this past summer, only 20 minutes from where I originally lived and was able to get all kinds of different internet providers. My wife's phone is pretty much useless with the cell service here so fiber would help her out big time. We constantly drop calls with family/friends, so fiber will be able to help us stay in contact with loved ones. It will also help out with security cameras and baby monitors with us having a baby in late April. It will definitely help us out in many ways. I'm hoping to hear that y'all were approved for the grant and will be getting fiber in near future. Thanks!

Name: Jacob Richey
Physical Address: 1787 Hwy 207 Rogersville, AL 35652
Phone Number: 2563222043
Email: jacobrichey99@yahoo.com

25mbps download and 3 upload is not available. I can do online banking and browse the internet and stuff but my internet is too slow for streaming to multiple devices or gaming. If I had JTM Fiber I would use it for mostly online gaming and school. And JTM Fiber would definitely have a positive impact on my life!

Name: Rachel Young
Physical Address: 441 Co Rd 632 Rogersville, AL 35652
Phone Number: 2567838240
Email: rachelyoung1125@gmail.com

Current provider is slow if using more than one streaming device. Would use this for remote working - office has not got back to in person yet and would be great. Thank you, Rachel Young

Name: Mckenzi Keasler
Physical Address: 1783 Hwy 207 Rogersville, AL 35652
Phone Number: 2564835220
Email: mckenzikeasler@gmail.com

No it is not available to me. I can use social media and browsing but it is not fast enough to game. I would use the fiber internet to stream TV on multiple devices, school, social media, and my roommates would use it to game. JTM fiber internet would improve my life because I could do my school work at home instead of going to the library. I would also be able to watch netflix more and not worry about using my data on my phone. I also would not have to hear my roommates complain about the download speed being 100- 200 kbps.

Name: Jennifer Patterson
Physical Address: 241 Riverfront Rd Rogersville, AL 35652
Phone Number: 2565095155
Email: tide9295@gmail.com * No* online banking, social media, streaming tv on one device* work, streaming tv* would allow me to work from home. I lost a position because Hughes net couldn't handle the download speed and vpn. Also my daughter goes to school in Arizona and has a hard time doing her classes while she is at home

Name: Shana Burroughs
Physical Address: 257 County Road 70 Rogersville, AL 35652
Phone Number: 2563668427
Email: shicks815@att.net

Is 25 mbps download and 3 mbps upload available to you? No
What activities can you do with your current internet provider? (Online banking, browsing internet, social media, stream one device, stream multiple devices, gaming, etc) Online banking, browsing the internet, social media, streaming multiple devices, working from home intermittently
What would you use JTM's Fiber Internet for? Online banking, browsing the internet, social media, streaming multiple devices, working from home intermittently- at a much faster rate
How will JTM providing Fiber Internet impact your life? Having high-speed internet should be a basic necessity.

Name: Randy Hannah
Physical Address: 1300 York Drive Rogersville, AL 35652
Phone Number: 256-577-5128
Email: randyhannah100@gmail.com

No internet service is available. We can't do anything, we have no service available. We would use JTM for entertainment and work from home. It would provide us with a way for us to have reliable internet service to be able to work from home without having to use a mobile hotspot on our phone.

Name: Bryant Keller
Physical Address: 440 Lakeview Drive Rogersville, AL 35652
Phone Number: 2566565629
Email: bkordrs@gmail.com

Here are my answers to your questions:

1. Is 25 mbps download and 3 mbps upload available to you? Yes but with significant issues. We currently use AT&T Direct Wireless for Internet connectivity. This is impacted by cell tower load and weather interference.
 2. What activities can you do with your current internet provider? (Online banking, browsing internet, social media, stream one device, stream multiple devices, gaming, etc) We use our AT&T Direct Wireless for all listed activities plus my wife and I are both teleworking from home.
 3. What would you use JTM's Fiber Internet for? Teleworking, online banking, browsing internet, social media, stream one device, stream multiple devices, gaming, etc
 4. How will JTM providing Fiber Internet impact your life? We just moved from Madison, AL to Rogersville, AL in September 2020. In Madison we had fiber internet and never encountered any connectivity issues with our VPN or buffering issues. Our current provider technology is very disappointing and causes daily issues with telework from home. Fiber to our home would greatly impact our lives in a significantly positive way. Thanks for requesting this survey. Hopefully you get a grant in the near future to expand your coverage for fiber. Please keep us on the short list for notifications.
- Bryant and Dawn Keller

Name: Lacey Emfinger
Physical Address: 2722 Co Rd 159 Lexington, AL 35648
Phone Number: 2563499064
Email: laceykidd.lk@gmail.com

Thank you for responding!
Currently nothing is being offered in my area that works.
Currently we use a Hotspot for streaming, banking, and internet browsing.
I would use this service for streaming, internet browsing, and to work from home.
This would help me out significantly! I would be able to be home more with my family by working from home. I currently drive 45 minutes one way to go to work.
Lacey Emfinger

Name: Henry Pettus
Physical Address: 8684 Hwy 64 Lexington, AL 35648
Phone Number: 256-710-3463
Email: bfoxpettus@gmail.com

Is 25 mbps download and 3 mbps upload available to you? Yes

What activities can you do with your CURRENT internet provider? Online banking, browsing internet, social media, stream multiple devices

I would use JTM's Fiber Internet for Healthcare, Farming, Instructional videos, banking/investing, governmental compliance

How will JTM providing Fiber Internet impact your life? Anything faster will be more than welcome!

JTM Broadband

136 Commerce Drive Hohenwald, TN 38462 | 931-306-6555 | support@jtm broadband.com

What is your first name? DAVID HARVEY

What is your last name? HARVEY

Email address: dharvey35652@gmail.com

Phone number: 256-762-7137

What is your street address? 757 Co. Rd. 53, ROYERSVILLE, AL 35652

Zip Code: 35652

Is 25 mbps download and 3 mbps upload available to you? (Check box that applies)

☐

Yes

☐

No

*NOT SURE WHAT THE SPEEDS ARE,
BUT I CURRENTLY HAVE VIA SAT.*

What activities can you do with your CURRENT internet provider? (Select all that apply)

☒

Online banking, browsing internet, social media

☐

Stream one device

☐

Stream multiple devices, gaming, etc.

I would use JTM's Fiber Internet for?

☒

Healthcare

☐

Schooling

☒

Farming

☒

Business

☒

Instructional Videos

☒

Banking/Investing

☒

Governmental Compliance (ex. getting driver's license online)

How will JTM providing Fiber Internet impact your life? (Please leave comments below)

JTM Broadband

136 Commerce Drive Haleswold, TN 38462 | 931-386-6555 | support@jtm-broadband.com

What is your first name? Curtis

What is your last name? Littrell

Email address: Kertccmfan@aol.com

Phone number: (246) 577-3788

What is your street address? 1440 Co. Rd 479 Lexington AL

Zip Code: 35648

Is 25 mbps download and 3 mbps upload available to you? (Check box that applies)

☐

Yes

☒

No

What activities can you do with your CURRENT internet provider? (Select all that apply)

☒

Online banking, browsing internet, social media

☐

Stream one device

☒

Stream multiple devices, gaming, etc.

I would use JTM's Fiber Internet for?

☒

Healthcare

☐

Schooling

☐

Parenting

☒

Business

☒

Instructional Videos

☒

Banking/Investing

☐

Governmental Compliance (ex. getting driver's license online)

How will JTM providing Fiber Internet impact your life? (Please leave comments below)

The internet device I have now only supports 7 devices so at times I have to reboot the system to add other devices that have not been connected for a little while. I would like to have access to a more reliable source that can support more devices at one time. I would also like to cancel my DirectTV & subscribe to some other streaming services such as Hulu & Netflix.

JTM Broadband

136 Commerce Drive Hohenwald, TN 38462 | 931-306-6555 | support@jtm broadband.com

What is your first name? Angel Renea

What is your last name? Dyer

Email address: renea_peters@yahoo.com

Phone number: 256-762-9517

What is your street address? 650 County Road 159, Lexington, AL

Zip Code: 35648

Is 25 mbps download and 3 mbps upload available to you? (Check box that applies)

☐

Yes

☒

No

What activities can you do with your CURRENT internet provider? (Select all that apply)

☒

Online banking, browsing internet, social media

☐

Stream one device

☐

Stream multiple devices, gaming, etc.

I would use JTM's Fiber Internet for?

☐

Healthcare

☒

Schooling

☐

Farming

☒

Business

☒

Instructional Videos

☒

Banking/Investing

☒

Governmental Compliance (ex. getting driver's license online)

How will JTM providing Fiber Internet impact your life? (Please leave comments below)

School is very hard with 2 Kids on our mobile internet. We would love to no longer subscribe to satellite TV & be able to stream what we want. I have also been working from home some during the pandemic & I have to use a separate mobile hot spot to be able to complete my work. We would love to have fiber internet.

JTM Broadband

136 Commerce Drive Hohenwald, TN 38462 | 931-306-6555 | support@jtm broadband.com

What is your first name? John

What is your last name? Walls

Email address: robpaty.walls@gmail.com

Phone number: _____

What is your street address? 1220 County Road 136

Zip Code: 35648

Is 25 mbps download and 3 mbps upload available to you? (Check box that applies)

☐

Yes

☒

No

What activities can you do with your CURRENT internet provider? (Select all that apply)

☒

Online banking, browsing internet, social media

☒

Stream one device

☐

Stream multiple devices, gaming, etc.

I would use JTM's Fiber Internet for?

☐

Healthcare

☐

Schooling

☒

Farming

☒

Business

☒

Instructional Videos

☒

Banking/Investing

☐

Governmental Compliance (ex. getting driver's license online)

How will JTM providing Fiber Internet impact your life? (Please leave comments below)

I work from home now & I lose connection frequently. It seems like our speeds slow to a crawl often & for no reason also. This is a terrible work inconvenience.