

Donald FitzGerald

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Senior-level leader with over thirty years' experience in the Telecommunication industry with a consistent record for improving network performance and driving customer satisfaction. I have significant experience in Network Construction, new product roll-out, project management and process management

PROFESSIONAL EXPERIENCE

Vice President of Engineering & Construction

Comcast Corporation-Big South Region (7/15-Present)

- Responsible for Region construction to include Residential MDU, SFU and SMB
- Responsible for Region Metro E construction and installations
- Delivered \$21 million in high capacity fiber optic projects in 2016 on time and within budget
- Responsible for \$130 Million fiber optic enhancement projects in Nashville and Atlanta
- Responsible for tracking and reporting competitive activity across service footprint

Vice President of Engineering

Comcast Corporation – Florida Region (5/12-7/15)

- Region is responsible for 2.4 million customers.
- Responsible for the performance of 145 headends and hubs across three states
- Responsible for the deployment of the first Fiber to Home project for Comcast.
- Responsible for Metro E, Commercial Engineering, construction and project management
- High Speed Data/CDV and VOD-Capacity management
- Capital/Expense Management
- Team Development of 650 employees

Vice President of Engineering

Comcast Corporation – Chicago Market (2/02-5/12)

- Region is responsible for 2.1 million customers.
- Responsible for the performance of 127 Headends and Hubs.
- Responsible for the deployments of new technologies, new products and services, HDTV, VOD, HSD, CDV, Docsis 3.0, XFINITY TV and more
- Responsible Metro E/Commercial Engineering
- High Speed Data/CDV and VOD-Capacity management
- Capital/Expense Management
- Region of the Year 2012

Division Engineering Manager

AT&T Broadband - Chicago, IL (12/99-2/02)

- Responsible for Division Headend Operations and Performance
- Upgraded 16 Headends to New Headend Architecture
- AT&T Broadband - Engineering Idea of the Year. (POD)
- Field Readiness testing-Performed by AT&T Core. The Division was #1 in the company with the least amount of deficiencies or findings per Headend or Hub.

Regional Director of Engineering

TCI - Chicago, IL (04-95/ 12-99)

- Responsible for Technical Operations for City and South Suburbs
 - Significant improvements in all key technical measurements: 41% Trouble Call Reduction (\$3.3M savings)
- Responsible for maintenance and FCC testing for 3300 miles of plant
- Responsible for regions technical P&L reporting and adherence
- Managed regional contract labor usage. Developed and monitored contractor guidelines and controls
- Responsible for development and achievement of regional technical operating and capital budgets
- Implemented Launch of new products
- Launched new @Home Data Network
- Responsible for maintenance of 5,300 miles of cable plant

Area Engineer

TCI - Washington, DC – Puerto Rico – Baltimore, MD (8/82-4/95)

Responsible for Engineering/Technical Operations for the Area:

- Managed the Area Technical P&L-Performance/Improvements - Monthly reviews
- Implemented an on-time guarantee program in the DC market – achieved and maintained 98% on-time appointments.
- Managed Area Capital Budget
- Engineering and installation of major fiber interconnects in Washington DC and Puerto Rico

EDUCATION:

1978–1982 Montgomery College
Business Administration

Rockville, Maryland